

Candidate 2 evidence

<p>Research topic/issue:</p>
<p>Describe the purpose/aims of your research.</p> <p>The purpose of my research a topic on failure in the NHS. My hypothesis was that the NHS is failing. My three aims for this topic are -</p> <ol style="list-style-type: none"> 1) to find out what is failing in the NHS 2) to find out how people feel about the NHS 3) to find out how we can improve the NHS. <p>The purpose of my research was to investigate a topic on Failure in the NHS. My hypothesis for this was that The NHS is Failing</p> <p>My three aims for this topic were:</p> <ol style="list-style-type: none"> 1) to find out what is failing in the NHS. 2) to find out how people feel about the NHS 3) to find out how we can improve the NHS.

Research methods:**10 marks**

For two methods of research you have used to collect information during your assignment, you should comment on:

- ♦ why you chose each method for your research
- ♦ strengths and any weaknesses of each research method
- ♦ how you could do things differently

You should refer to the evidence for each research method which you have noted on your research sheet.

My first research method was a book from the school library. I used the Complete Issues Focus Guide, Focus on the NHS book. I chose this method because it gave me good, relevant information that I was looking for to help me research my topic. ~~As~~ I also chose this method as it is easy to access as I have it in hand, so I can take and read it anywhere at anytime. ~~As~~ One strength to this method is that it was easy to use. It was layed out well and had headings at each different ~~thory~~ section. ~~As~~ This helped me to find exactly what I was looking for. It was easy to follow and was not confusing. A second strength to this method is that I don't have to sit and wait to read the information. Unlike a website, books don't need wifi or time to load everything on the page. This is beneficial to ~~me~~ as it is quicker to access and can use it whenever. There is no factors from stopping me to read a book. Another strength to this method is that it gave me reliable information. This book is a relatively written book, with statistics and facts from the past few years. This helps me with the reliability of my content as it is up to date with current times and

is not giving me facts from the 80's. It helped me ~~write~~ write a well structured, factual report on my topic, giving real figures from recent times.

With this method there are also weaknesses. ~~When using~~ In some time, Complete Issues Focus Guide, Focus on the NHS will no longer be a reliable source. Books date, and this book definitely will. In only a few years time, lots of the facts and statistics given will no longer be correct and true. This means that in the future someone will not be able to use this method of research as it is not about recent times, it will be about the NHS in the past. This will not help give accurate and trustworthy information. Another weaknesses to this method is that it did not help me with answering all of my aims.

It only helped me answer one of my aims which was "How do People Feel About The NHS". It gave me some good detailed info to answer this aim, but nothing to support my other two. This is a negative as it meant I had to use multiple different sources to find what I was needing for my aims. This took more time as I had to look through so many different books/websites just to find quotes and facts. If you do not have a lot of time to research, this definitely is a bit time consuming.

If I was to use this method again, I would use a book that was written in recent years so I know that it is reliable and that I can trust what the book is telling me.

I would also look at the headings to find the key info that I need, reading everything in the book that won't help me with my report is pointless. By doing this it will be quicker and help me with answering as many aims as I could. If a book could not answer all my aims then I would just have to use multiple sources.

The ~~second~~ second method of research that I ~~used~~ used was a class survey. I carried out a survey with one of my classmates, we asked our class ~~one~~ three questions and they gave us their answers. I chose this method as it can be done easily and efficiently and I can receive honest opinions from my peers. The questions we asked were - 'What needs improving in the NHS?' 'Do you think the NHS uses tax money efficiently?' and 'How do you feel about the staff?'. Strengths of this method are that it can be done quickly and easily. This is because all you need to do is pass it around the class for them to fill out, according to what they believe. A second strength is that it helps give an idea on how my peers feel about the NHS. I get to see what they think and if they believe the NHS is doing good or bad. But there are also weaknesses. One weakness is that I only asked my peers in my class. This isn't representing society as a whole. I only got answers from youths my age, giving a biased result as it is only ~~to~~ from one

group of individuals. A second weakness to my survey is that I got a low number of people answering it. There was only 12 people in my class - This gives me a low sample size of results, making them unreliable. I would need to give the survey out to a larger number of people to get a more accurate result on how people feel.

If I was to use this method again I would hand it out to a large variety of people, to ~~give me~~ help represent society. More people and more age groups will make results more trustworthy.

Research findings:

6 marks

Describe and explain the main findings of your research. You should refer to the research evidence on your research sheet.

My first aim was to find out what is failing in the NHS. I found out that the two main areas that are failing is staffing and finance. At the end of June 2018 there were over 100,000 unfilled posts in the NHS. This is a major issue to failure as we do not have enough staff to fill all the needed spaces. Less staff equals less patients to be seen to and longer waiting times. With finance, the NHS just don't feel that they have enough money to give really good healthcare. Machinery and medicines cost the NHS a lot, these are always changing and new ones are needed.

My second aim was to find out how people feel about the NHS. I found out that the majority of people feel the same way. In source 1, I have found out that 41% of people are very and quite dissatisfied with the medical care, whereas 23% are very and quite satisfied with medical care. This tells me that this area in the NHS needs improving. If more people aren't happy than happy with one of the areas then it needs to be sorted out. I also found out that 53% of people are dissatisfied with NHS because it takes too long to get a GP or hospital appointment (source 1). This is half of the people asked feel this

way. This is clearly something that needs to be improved. This amount of people should not all feel the same way about something. 51% of people also feel that the government doesn't spend enough money on the NHS (source 1). If the majority of people asked feel this way, that isn't a good sign.

My third aim was to find what can we do to improve the NHS. I found out ~~that~~ that there are solutions as to how we can improve it. One solution is that ~~we~~ the staff act pragmatic, they do what they can at the time rather than wait a longer time for a better solution. Act there and then. Do what they can ~~g~~: to get a temporary fix, then work towards a ~~permanent~~ permanent fix later. Another solution is that we should ~~focus~~ focus on certain areas of health care that need more attention. Don't focus on little areas that only apply to small amounts of people.

Modern Studies National 5 Research Sheet			
Candidate Name		Scottish Candidate Number	
<p>Source 1 - Complete Issues Focus Guide, Focus on the NHS completeissues.co.uk/nhs - Carel Inspire Learning</p> <p>How satisfied is the British public with the NHS</p>			
<p>Medical care</p> <p>23% very & quite satisfied</p> <p>29% neither</p> <p>41% very & quite dissatisfied</p> <p>7% don't know/refused</p>	<p>inpatient</p> <p>55% very & quite satisfied</p> <p>26% neither</p> <p>14% very & quite dissatisfied</p> <p>5% don't know/refused</p>	<p>NHS overall</p> <p>57% very & quite satisfied</p> <p>14% neither</p> <p>29% don't know/refused</p>	
<p>Accident & emergency</p> <p>52% very & quite satisfied</p> <p>23% neither</p> <p>23% very & quite dissatisfied</p> <p>2% don't know/refused</p>	<p>outpatient</p> <p>65% very & quite satisfied</p> <p>19% neither</p> <p>13% very & quite dissatisfied</p> <p>3% don't know/refused</p>	<p>dentistry</p> <p>57% very & quite satisfied</p> <p>21% neither</p> <p>18% very & quite dissatisfied</p> <p>5% don't know/refused</p>	
<p>GP's</p> <p>65% very & quite satisfied</p> <p>12% neither</p> <p>23% very & quite dissatisfied</p>			
<p>Reasons for Dissatisfaction</p> <p>It takes too long to get a GP or hospital appointment - 52%</p> <p>The government doesn't spend enough money on the NHS - 51%</p> <p>Government reforms that affect the NHS - 32%</p> <p>Money is wasted in the NHS - 25%</p> <p>The quality of NHS care - 22%</p> <p>Some services or treatments are not available on the NHS - 13%</p> <p>Attitudes and behaviour of NHS staff - 12%</p>			
<p>NHS Facts and Figures</p> <ul style="list-style-type: none"> -the NHS deals with over 1 million patients every 36 hours -in 2015/16 there were 10 million operations, 40% more than 2005/6 -the NHS is one of the largest employers in the world -in march 2017, the NHS England employed - 106,430 doctors <ul style="list-style-type: none"> - 285,893 nurses and health visitors - 21,597 midwives -132,673 scientific, therapeutic and technical Staff -98.8% of NHS funding comes from taxes and national insurance contributions -1.2% comes from a variety of charges - for prescriptions, dental care, spectacles and even parking 			

Source 2 - class survey

What needs to be improved in the NHS?

- quality of treatment = 0
- facilities = 5
- how staff treat patients = 1
- other (state what) - more room less waiting time = 4
 - time taken = 2

Do you think the NHS uses tax money efficiently?

- yes = 12
- no = 0

How do you feel about the staff?

- need more staff = 9
- need better trained staff = 0
- staff need to be paid more = 3
- staff are over worked

Did class survey with one of my peers

Asked the class - 12 people